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Initial

CalSAWS



Deloitte M&E County Purchase

ME-SD-02-2026

San Diego County

San Diego updated NOA budget components for GA/GR

Correspondence

September 2, 2026

Docusign Envelope ID: F2B3F010-C10C-8C77-8158-D33B4FDF4F6C

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ME-SD-02-2026 - San Diego updated NOA budget components for GA/GR Correspondence

1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements (M&E) Agreement effective February 1, 2025 (the "Agreement") between CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte"), San Diego ("County") has requested to implement the budget variable amount for Overpayments, as further described in this County order form (the "County Purchase").

2 SCOPE

The County identified a business need for Deloitte to implement the budget variable amount for Overpayments for San Diego County GA/GR Correspondence. This County Purchase describes the M&E One-Time Services for Deloitte to design and build the requested changes to align with the County's current policies and business needs of the GAGR Automated Solutions ("GR") program documented, as mentioned in the JIRA SCR, CA-304602.

M&E One-Time Services includes up to 122 hours, of which 12 hours are allocated for administration of the County Purchase, including management of the work plan, coordination with CalSAWS teams and the County, progress tracking and status reporting. The hours included in these M&E One-Time Services are to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	Create a new variable in GAGR API to include calculation for 'Ongoing Monthly Benefits you will Get' budget variable on the correspondence.

3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

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NUMBER	DESCRIPTION
1	This County Purchase must be approved by October 30, 2026, for the M&E One-Time Services of up to 122 hours to be worked with Release 27.05 and invoiced by the end of SFY 26/27 and SFY 27/28.
2	No change is required for the following requirements since the changes are already available in CalSAWS and do not form part of this County Purchase: • Amount Already Paid to You: This variable should reflect what was previously issued (if applicable) • Total Authorized Amount: This variable should be the grant that is being authorized.
3	The charges set forth in Section 5 below (the "Total Cost") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges and M&E One-TIme Services. These additional charges will be executed as a revision to this County Purchase.
4	M&E One-Time Services will be worked and invoiced on a monthly basis according to the rates and charges in the pricing schedule up to a maximum of 122 hours estimated to commence upon approval of this County Purchase. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked. • If the County requests more hours, a revision to this County Purchase would be required. • Deloitte and the County will monitor the hours for the M&E One-Time Services and discuss the addition of more hours with the County if necessary.
5	Once in Production, the County will raise defects via the ServiceNow ticketing tool or enhancement requests via the CalSAWS Enhancement Request ("CER") process.
6	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
7	If the County or its 3rd party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted.
8	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by 10/30/2026 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
9	Consortium will hold back ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent (10%) holdback will be released annually to Contractor within

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Number	Description
	thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later.
10	Holdback release is estimated for February following each year-end calendar, subject to invoice acceptance in accordance with contract terms. See holdback schedule table in the pricing schedule for detailed release timing.

4 SCHEDULE

The charges associated with this County Purchase will be incurred during SFY 2026/27 and SFY 2027/28.

5 TOTAL COST

The following table outlines the total charges for this County Purchase.

Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2026/27	SFY 2027/28	Total Charges
M&E One-Time Services Charge	**$16,066.00**	**$1,404.00**	**$17,470.00**
Recurring M&E One-Time Services Charge	**$0.00**	**$0.00**	**$0.00**
Hardware and Software Charges	**$0.00**	**$0.00**	**$0.00**
Hardware Charges	$0.00	$0.00	$0.00
Hardware Maintenance and Support Charges	$0.00	$0.00	$0.00
Software Charges	$0.00	$0.00	$0.00
Software Maintenance and Support Charges	$0.00	$0.00	$0.00
Production Operations Charges	**$0.00**	**$0.00**	**$0.00**
One Time Charges	$0.00	$0.00	$0.00
Recurring Charges	$0.00	$0.00	$0.00
Total Charges	**$16,066.00**	**$1,404.00**	**$17,470.00**

*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

6 REFERENCES

This County Purchase will be tracked via ServiceNow.

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7 APPENDIX A

7.1 Summary of Cost

Attachment 1 to Deloitte M&E CalSAWS County Purchase - ME-SD-02-2026 – San Diego – San Diego updated NOA budget components for GA/GR Correspondence_Pricing Schedule.

COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E County Purchase - ME-SD-02-2026 – San Diego County – San Diego updated NOA budget components for GA/GR Correspondence

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the subject County Purchase.

San Diego County

By: Alberto.Banuelos@sdcounty.ca.gov Digitally signed by Alberto.Banuelos@sdcounty.ca.gov Date: 2026.10.08 16:00:05 -07'00'

Printed Name: Albert Banuelos

Title: (Interim Director)

Date: 10/08/2026

Approved As to Form:

San Diego County Counsel

By: _____

Printed Name: Kyle Sand

Title: Supervising Deputy County Counsel

Date: 10/5/2026

Notice Address:

Health and Human Services Agency

County of San Diego

1255 Imperial Ave, Suite 400

San Diego, CA 92101

CalSAWS Consortium

By: DocuSigned by: Holly Murphy 89B392A87EF54EB...

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Deloitte Consulting LLP

By: Signed by: Rajesh Tahaliyani 9A6B6DA7096345F...

Printed Name: Rajesh Tahaliyani

Title: Managing Director

Docusign Envelope ID: F2B3F010-C10C-8C77-8158-D33B4FDF4F6C

Date: 11/4/2026 Date: 11/3/2026

Notice Address:

CalSAWS Consortium

11971 Foundation Place, 3rd Floor

Gold River, CA 95670

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1. Charges Summary

Total M&E One-Time Services Charges	SFY 2026/27	SFY 2027/28	Total Charges
M&E One-Time Services Charge	**$16,066.00**	**$1,404.00**	**$17,470.00**
Recurring M&E One-Time Services Charge	**$0.00**	**$0.00**	**$0.00**
Hardware and Software Charges	**$0.00**	**$0.00**	**$0.00**
Hardware Charges	$0.00	$0.00	$0.00
Hardware Maintenance and Support Charges	$0.00	$0.00	$0.00
Software Charges	$0.00	$0.00	$0.00
Software Maintenance and Support Charges	$0.00	$0.00	$0.00
Production Operations Charges	**$0.00**	**$0.00**	**$0.00**
One Time Charges	$0.00	$0.00	$0.00
Recurring Charges	$0.00	$0.00	$0.00
Total Charges	**$16,066.00**	**$1,404.00**	**$17,470.00**

* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

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2. One-Time Services

Scope	Description	Resource Category	Hourly Breakdown																		SFY 26/27 Hours	SFY 27/28 Hours	Total Hours	Hourly Rate	SFY 26/27 Charges	SFY 26/27 Holdback	SFY 26/27 Invoice Charges	SFY 27/28 Charges	SFY 27/28 Holdback	SFY 27/28 Invoice Charges	Total Invoice Charges
			Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27	Apr-27	May-27	Jun-27	Jul-27	Aug-27	Sep-27	Oct-27	Nov-27											
Scope 1	Design	Business Analyst-Onshore			5				5	4											14	0	**14**	$143.19	$2,004.66	$200.47	**$1,804.19**	$0.00	$0.00	**$0.00**	**$1,804.19**
		Functional Lead-Onshore							2	2	2	2	2								10	0	**10**	$143.19	$1,431.90	$143.19	**$1,288.71**	$0.00	$0.00	**$0.00**	**$1,288.71**
		Functional Lead-Offshore								2	2	2	2	2							10	0	**10**	$143.19	$1,431.90	$143.19	**$1,288.71**	$0.00	$0.00	**$0.00**	**$1,288.71**
	Build	Programmer Analyst-Onshore										15	5	3							23	0	**23**	$143.19	$3,293.37	$329.34	**$2,964.03**	$0.00	$0.00	**$0.00**	**$2,964.03**
		Programmer Analyst-Offshore									15	10	5								30	0	**30**	$143.19	$4,295.70	$429.57	**$3,866.13**	$0.00	$0.00	**$0.00**	**$3,866.13**
	System Test	QA Lead -Onshore										2									2	0	**2**	$143.19	$286.38	$28.64	**$257.74**	$0.00	$0.00	**$0.00**	**$257.74**
	System Test	QA Lead -Offshore										2									2	0	**2**	$143.19	$286.38	$28.64	**$257.74**	$0.00	$0.00	**$0.00**	**$257.74**
	System Test	QA Analyst-Onshore										7	3								10	0	**10**	$143.19	$1,431.90	$143.19	**$1,288.71**	$0.00	$0.00	**$0.00**	**$1,288.71**
	System Test	QA Analyst-Offshore										5	2								7	0	**7**	$143.19	$1,002.33	$100.23	**$902.10**	$0.00	$0.00	**$0.00**	**$902.10**
	Security	Security Analyst-Onshore								1											1	0	**1**	$143.19	$143.19	$14.32	**$128.87**	$0.00	$0.00	**$0.00**	**$128.87**
	DevOps	DevOps Engineer-Onshore												1							1	0	**1**	$143.19	$143.19	$14.32	**$128.87**	$0.00	$0.00	**$0.00**	**$128.87**
	Administration of the County Purchase Order	PMO Analyst-Onshore			7																7	0	**7**	$143.19	$1,002.33	$100.23	**$902.10**	$0.00	$0.00	**$0.00**	**$902.10**
		PMO Analyst-Offshore			5																5	0	**5**	$143.19	$715.95	$71.60	**$644.36**	$0.00	$0.00	**$0.00**	**$644.36**
	Retainage	Holdback Release																						$143.19			**$343.66**			**$1,403.26**	**$1,746.92**
Total (Unrounded)			-	-	17.00	-	-	-	7.00	9.00	19.00	45.00	19.00	6.00	-	-	-	-	-	-	122	0	122				$16,065.92			$1,403.26	$17,469.18
Total (Rounded)			-	-	17.00	-	-	-	7.00	9.00	19.00	45.00	19.00	6.00	-	-	-	-	-	-	122	0	122				**$16,066**			**$1,404**	**$17,470**

Assumptions

1 The County will be responsible for all Services Charges. M&E One-time Services will be invoiced on a monthly basis.

2 Consortium will holdback ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent (10%) holdback will be released annually to Contractor within thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later.

3 Holdback release is estimated for February following each calendar- year end, subject to invoice acceptance in accordance with contract terms. See holdback schedule table below for the detailed release timing.

Holdback Release	Service Month	Calendar End				Payment Month
SFY25/26	June 2025 - December 2025	Dec-25				Feb-26
SFY26/27	January 2026 - May 2026; June 2026 - December 2026	Dec-26				Feb-27
SFY27/28	January 2027 - May 2027; June 2027 - December 2027	Dec-27				Feb-28
SFY28/29	January 2028 - May 2028; June 2028 - December 2028	Dec-28				Feb-29

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System Change Request ("SCR")	Description	Target Release	Charges
			$17,470.00
CA-304602	San Diego updated NOA budget components for GA/GR Correspondence	27.05	$16,825.65
CA-304602	Administration of the County Purchase Order	N/A	$644.36

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Office of Technology & Solutions Integration
CALIFORNIA HEALTH & HUMAN SERVICES AGENCY

California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900

GAVIN NEWSOM
GOVERNOR

October 28, 2026

Mirna Lopez
County of San Diego, HHSA
9335 Hazard Way,
San Diego, CA 92123

RE: San Diego updated NOA budget components for GA/GR Correspondence FY 26-27- FY 27-28 AL

Dear Ms. Lopez,

This approves your Fiscal Year (FY) 2026-27 request received on October 08, 2026 to purchase M&E One-Time Services Charge for the San Diego County Health & Human Services Agency.
I understand that this acquisition will be sole-sourced through Deloitte in accordance with State and Federal procurement policies.

SFY 2026-27	SFY 2027-28	Total
$16,066.00	**$1,404.00**	**$17,470.00**

The estimated one-time maintenance and operations costs in the amount of **$17,470.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only.* ***These costs are not eligible to be claimed as developmental costs****. Account # (APD Project #)* ***37-26-15465*** *has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS.* If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at Sudakshina.Biswas@otsi.ca.gov

Sincerely,

DocuSigned by:
Patrice Yang
PATRICE YANG
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
Analyst, County Expense Claim, CDSS

Flex your POWER
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Do Your Part to Help California Save Energy
To learn more about saving energy, visit the OSI web site at http://www.otsi.ca.gov